

# Nelson Mandela Family

## MPs – Izhar, Nischal

- 1. What time do the lunchtime supervisors come in to prepare the food?**  
The chef is in school from 7am to start preparing because lots of children have dinners.
- 2. Are you planning to add new dishes to the menu?**  
Enfield Catering Services decide on the menu for all schools in Enfield so the lunchtime staff do not make the choices. Sometimes, if there is a shortage in stock and the prepared food is different from the menu. They will deliver a different option. The school has no control over this and cannot change the menu.
- 3. How do you wash the plates and utensils as they seem dirty and wet?**  
When they have been used, they are put in a specific dishwasher that is very hot to sterilise the dishes and when they come out, staff are not allowed to dry them as this may cause cross-contamination. This is why they are wet in the pile.
- 4. The dinner hall is often noisy. Can the lunchtime supervisors control this?**  
They are not allowed to silence the children as they are eating lunch and this is supposed to be sociable time. Putting music on in the background would just add to the noise.
- 5. Can you explain a little bit about health and safety issues?**  
All the staff change into white clothes and an apron before entering the kitchen due to health and safety. Own clothes may also cause cross-contamination. Also, they are all dressed the same so that the children can recognise who they are.
- 6. The children say that the trays are too heavy. What do you think about this?**  
Enfield Catering Services and the school have tried lots of different options. KS1 have the trays with sections as it is easier to carry all their food and drink and there were less accidents. Having different plates in a tray like KS2 was too challenging for the younger children and they would often drop the trays.
- 7. It has been reported that some children have been drinking directly from the jugs and the used cups are being put back in the clean stack. How can we prevent this happening?**  
Staff have not seen this happening. Staff rely on the children reporting this unhygienic behaviour to the supervisors immediately so that it can be prevented and dealt with.
- 8. Some children are seen eating while they are walking and going outside into the playground. How can we prevent this from happening?**  
Children need to understand that it is not safe to walk and eat because of choking. We will remind staff to be more vigilant.
- 9. Children are requesting juices to be served as well as water. Is this an option?**  
Unfortunately, no. This is for different reasons. One is because juices are expensive and they must stick to a budget to keep the school dinner price low. Also, for health reasons – some children have diabetes, others are overweight and there is a recommended amount of calories and sugar that should be in a child's portion and ECS must follow this.
- 10. The big blue bags with the packed lunch boxes make people trip. Can this be made safer?**  
The school will arrange for trolleys instead of bags.